

# HEDIS® News You Can Use

Aetna Better Health® of West Virginia

March 2025



Let's Improve Well-Care Visits Together!

## Child and Adolescent Well-Care Visits (WCV)

### Measure Requirements:

Members who are 3 to 21 years of age in the measurement year and received at least one comprehensive well-care visit with a Primary Care Provider (PCP) or an OB/GYN provider in the measurement year. **Four rates are reported:**

- 3-11 years
- 12-17 years
- 18-21 years
- Total rate: 3-21 years

### Coding Information:

**CPT:** 99381-99385, 99391-99395, 99461

**HCPCS:** G0438, G0439, S0302, S0610, S0612, S0613

\*Aetna Better Health® of West Virginia will pay for a well visit outside of the 12-month cycle.

### Common Reasons for Gaps in Care:

- Adolescents may not routinely present to the PCP office unless seeking care for illness or injury.
- Missed opportunities – remember that a well-care visit can be performed at the same time as a sick visit when clinically appropriate.
- Incomplete and/or inaccurate coding.
- Limited extended office hours or Transportation barriers
- FQHC/RHC – if a T1015 on a claim does not also include the well-child codes that were performed.
- If ABHWV is the secondary insurance and we do not have a claim.
- **Measures are captured via administrative methodology only – no chart review.**

### 2025 Change:

- As of 2025 telehealth visits are no longer eligible for compliance for the WCV measure.

## Immunizations for Adolescents (IMA)

### Measure Requirements:

Adolescents that turn 13 years of age in the measurement year and receive the following immunizations **by their 13th birthday:**

- 1 Meningococcal *between 10th and 13th birthday.*
  - ⇒ **Meningococcal recombinant (serogroup B, MenB) is not compliant for HEDIS.**
- 1 Tetanus, diphtheria toxoids and acellular pertussis (Tdap) *on or between the 10th and 13th birthday.*
  - ⇒ **Td is not compliant for HEDIS**
- At least 2 HPV vaccines *on or between the 9th and 13th birthday.*
  - ⇒ **There must be at least 146 days between the first and second dose.**
  - ⇒ **Required for females AND males**

### Coding Information:

**Meningococcal:** 90619, 90623, 90733, 90734

**Tdap:** 90715

**HPV:** 90649-90651

### Common Reasons for Gaps in Care:

- Tdap, MCV and/or final dose of HPV given after age 13.
- Incomplete HPV series.
- MCV given before age 10.
- Missed opportunities for immunizations when well-care visits do not occur.
- Immunizations requirements for school attendance can be satisfied without meeting all HEDIS requirements.
- Immunizations given at other offices or health departments not billed or documented in medical record.

## Member Incentives Program:

Be sure to call our office at **888-348-2922** for more details and the most up-to-date information.

**\$25.00 Reward:** Members ages 12-21 who have a well-care exam completed during the calendar year.

**\$50.00 Reward:** Human Papillomavirus (HPV) Vaccine Incentive – Complete HPV shots before age 13.

**The Ted E. Bear, MD Cub Club:** Children ages 13 and under can earn age-appropriate rewards by participating in our wellness program.

## Patients trust you:

Patients and parents consider you their most trusted source of information when it comes to their health. When talking to patients, encourage and allow time for questions.

## vaxcare

Would you like a better solution to managing your vaccines. Try VaxCare, it's a cost-free end-to-end vaccine management solutions.

For more information and how you can get started visit VaxCare's website at [www.vaxcare.com](http://www.vaxcare.com) or call at (888)-829-8550.

## Great Resources

- <https://www.cdc.gov/vaccines/resources/index.html>
- <https://www.cdc.gov/vaccines/hcp/imz-best-practices/index.html>
- <https://www.cdc.gov/vaccines/hcp/imz-best-practices/vaccine-administration.html>
- <https://www.cdc.gov/vaccines-for-children/hcp/program-eligibility/index.html>
- <https://www.wvimm.org/wvsiis/>
- <https://www.immunize.org/>
- <https://oeps.wv.gov/immunizations/Pages/default.aspx>
- <https://wvruralhealth.org/programs/win/members-health-care-providers/materials-order-form/>

## Here for you!

**Thank you for the care you provide to our members!**

For questions or for more information, please contact **Alana Hoover** at [ABHWVHEDIS@aetna.com](mailto:ABHWVHEDIS@aetna.com).



## Best Practices

- Sick visits present an opportunity to complete a well visit, when clinically appropriate.
- Well-child visits that are performed at school-based clinics with any PCP may be counted if billed accordingly.
- Keep in mind that ABHWV will pay for a well visit outside of the 12-month cycle.
- Schedule the next well visit at the end of each appointment.
- Discuss the importance of healthy behaviors, immunizations and the need for appropriate screenings.
- Consider member outreach via phone call, text, or email with appointment reminders.
- Help parents/caregivers/members understand the importance of going to the doctor for well-care, and not only when sick.
- Begin giving a strong recommendation for the HPV vaccine at age 9. Having the conversation earlier minimizes the discussion from sexuality/sexual activity.
- Recommend the HPV vaccine with the same confidence as other adolescent immunizations – a provider recommendation is the most significant factor when parents decide to vaccinate their child.
- Document all refusals (NOTE: this does not count towards HEDIS compliance, but it does prevent additional outreach to the office attempting to capture the immunization documentation).
- Code accurately—Be sure to code for specific vaccines given and not only for administration. Proper coding ensures compliance.

[www.AetnaBetterHealth.com/WestVirginia](http://www.AetnaBetterHealth.com/WestVirginia)

