

FAMILY HEALTH



HERE TO HELP

All Mountain Health Promise members have a dedicated case manager. They can help your child get the care and services they need.

Your case manager will check in with you. You can also call them any time with questions.

Don't skip this key vaccine

This often-overlooked vaccine can help stop certain cancers. Learn when to get it, along with other life-saving shots.

Kids need vaccines throughout their childhood. The shots help prevent diseases that can cause serious illness, long-term

health problems or even death.

But there's one important vaccine you may be overlooking: the HPV vaccine.

HPV stands for human papillomavirus. It's a common virus that spreads through sexual contact. Nearly everyone will be infected with HPV at some point. It usually has no symptoms. But it shouldn't be ignored.

Some strains of HPV can lead to cancer later in life. In fact, HPV is the most common cause of cervical cancer. That's why the

HPV vaccine is so important. It helps protect your child against the HPV strains that are most likely to cause cancer.

The Centers for Disease Control and Prevention recommends two doses of HPV vaccine for all kids at 11 to 12 years old. But they can get it as early as 9 years old. Talk to your child's doctor or go to [cdc.gov/hpv](https://www.cdc.gov/hpv) to learn more.

[Continue reading for a complete guide to childhood vaccines on page 2.](#)

Your guide to childhood vaccines

The Centers for Disease Control and Prevention recommends a schedule for vaccines from birth to teen years (see table). Your child’s doctor can give them shots during well-child visits. Ask for a copy of your child’s vaccine records.



Protect your child before birth

Getting certain vaccines while you are pregnant can protect you *and* your child. If you’re pregnant, ask your doctor about getting these vaccines:

- Tdap
- Flu
- COVID-19
- RSV (respiratory syncytial virus)

VACCINE	PROTECTS AGAINST	WHEN TO GET IT
✔ DTap/Tdap	Diphtheria, tetanus and pertussis (whooping cough)	2 months, 4 months, 6 months, 15–18 months, 4–6 years, 11–12 years
✔ HepB	Hepatitis B, a type of liver infection	Birth, 1–2 months, 6–18 months
✔ HepA	Hepatitis A, a type of liver infection	12–13 months
✔ Hib	<i>Haemophilus Influenza</i> type B, which can cause meningitis or pneumonia	2 months, 4 months, 6 months, 12–15 months
✔ HPV	Human papillomavirus, which can cause cervical and other cancers	11–12 years
✔ Flu	Yearly flu viruses	Once a year after 6 months
✔ IPV	Polio, which can cause paralysis	2 months, 4 months, 6–18 months, 4–6 years
✔ MenACWY	Meningococcal disease, which can cause meningitis or blood infections	11–12 years, 15–16 years
✔ MMR	Measles, mumps and rubella viruses	12–15 months, 4–6 years
✔ PCV13	Pneumococcus, which can cause pneumonia	1 months, 4 months, 6 months, 12–15 months
✔ RV	Rotovirus, which can cause fever, vomiting and diarrhea	2 months, 4 months, 6 months
✔ Varicella	Chickenpox	12–15 months, 4–6 years



Get more tips for healthy living.
Scan the QR code or go to aet.na/su25wvp-0 to browse our health and wellness library. You’ll find articles packed with info to help you feel your best.

Your child's care is covered

Vaccines and other preventive care are covered at no cost to you. It's all part of the Early and Periodic Screening, Diagnostic and Treatment (EPSDT) program.

The building blocks of EPSDT are:

Early: Finding health problems that need care early

Periodic: Getting regular health checks

Screening: Checking your child's body, mind, teeth, vision and hearing

Diagnostic: Further testing when problems or risks are found

Treatment: Correcting or improving health problems

The EPSDT benefit covers all medically necessary and preventive care, at no cost, for members up to age 21. Your child's primary care provider will do checkups, screenings and preventive care based on a schedule made by health care experts.

For more info, see your member handbook or call Member Services. To learn more about HealthCheck (West Virginia's EPSDT program), visit **DHHR.WV.gov/HealthCheck**.

Family planning starts before pregnancy

Family planning helps you decide how many kids you want to have and when you want to have them. It includes education and counseling, medications like birth control and other services.

Family planning is covered for all members of childbearing age. Services may include:

- Medical history
- Physical exams
- Medical tests
- Lab tests
- Birth control medication*
- Medical supplies for birth control*
- Education and counseling

You do not need a referral for family planning care. You can see a participating or nonparticipating family planning services practitioner.

Need help finding a family planning practitioner? Call Member Services at **1-888-348-2922 (TTY: 711)**.

***Pharmacy benefit covered by Fee-for-Services Medicaid**



Learn more about your plan with your member handbook.

Visit aet.na/su25wvp-2 or scan the QR code to view it online.

Or call Member Services to have one mailed to you.

Make meals easy with the diabetes plate method

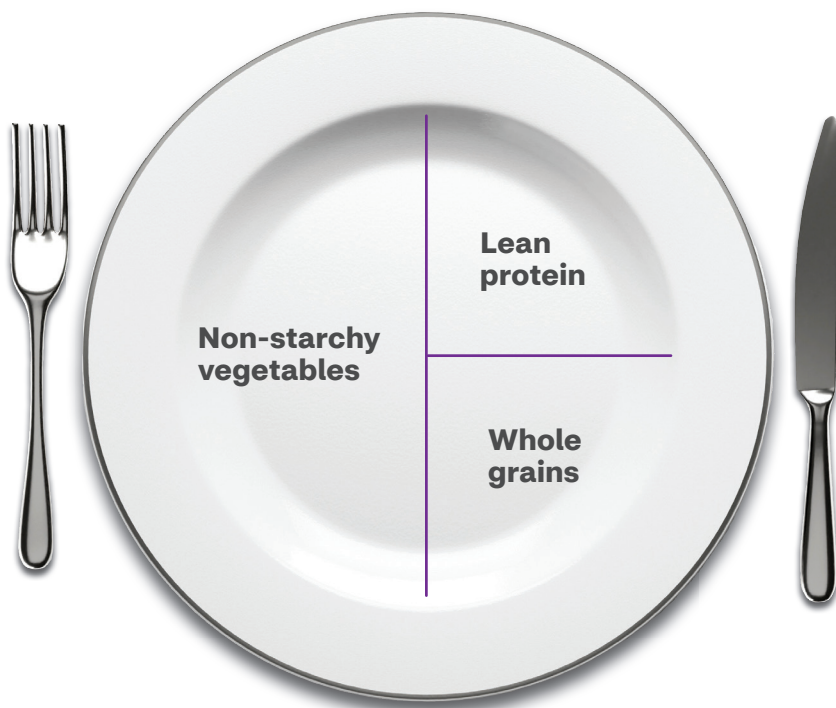
Living with diabetes doesn't have to stop you from enjoying tasty meals. This simple approach to filling your plate can help keep your blood sugar steady:

✓ Fill half your plate with non-starchy vegetables like leafy greens, peppers, broccoli, summer squash, carrots, cabbage and more.

✓ Fill a quarter of your plate with lean protein like chicken, fish, tofu or eggs.

✓ Fill the last quarter of your plate with carb-rich foods, like:

- Whole grains
- Starchy vegetables (like potatoes, corn or peas)
- Fruit
- Beans



The plate method is an easy way to keep carbs in check while getting plenty of protein, fiber, vitamins and minerals. Try it out with these simple recipes.

VEGETABLE STIR-FRY

(serves 2)

1 tablespoon oil

3 cups fresh or frozen mixed vegetables (such as carrots, bell peppers, broccoli)

2 eggs

2 tablespoons teriyaki sauce (look for low-sodium options)

1 cup cooked brown rice

Optional: Chicken, tofu or other lean protein

Heat the oil in a large skillet over high heat. Add the mixed vegetables and cook for 5-7 minutes. Move the vegetables to one side of the pan and crack the eggs into the other side. Stir quickly to scramble, mixing into the vegetables. Stir in the teriyaki sauce and protein, if desired. Serve over cooked brown rice.

GRILLED CHICKEN AND VEGETABLE SKEWERS

(serves 2)

2 boneless, skinless chicken breasts, cut into cubes

1 bell pepper, cut into chunks

1 zucchini, cut into rounds

1 red onion, cut into chunks

2 tablespoons olive oil

1 teaspoon of your favorite spice or herb blend

Optional: whole grain pita and yogurt for serving

Heat your grill or pan over medium-high heat. Thread the chicken and vegetables onto skewers. In a small bowl, mix the olive oil and spice or herb blend. Brush the skewers with the oil mixture. Grill the skewers for 10-12 minutes, turning occasionally. Serve with whole grain pita and a dollop of yogurt.

Mental health support for kids

Is your child having a hard time at home, in school or in the community? If so, there's a program that can help.

It's called the Children with Serious Emotional Disorders Waiver (CSEDW). It's a program for kids ages 3 to 20 with serious mental, behavioral or emotional support needs.

A team of caring helpers will work with you and your child. Some of the services include:

- Training to help kids live independently
- Finding and creating opportunities for work
- Specific therapy or treatments for severe problems
- In-home family therapy and support
- Non-medical transportation
- Support and relief for caregivers (call respite care)

To qualify for the program, your child must:

- Live in West Virginia
- Meet the program's rules
- Meet income requirements (only the child's income counts, not the parents')

For more information, go to dhhr.wv.gov/bms/Programs/WaiverPrograms/CSEDW or call 1-844-435-7489.

Manage benefits with ease

FamilyCare Central is now open to adopted families. It's a safe and secure online portal that helps you manage your child's benefits. You can:

- View and print your child's medical ID card
- See active and past medications
- See appointments, immunizations and more

- Check the status of claims
- Find your child's care manager
- Learn about community resources and support

Go to **medicaid.aetna.com/MWP/login** to get started. If you need help getting access, email Leah Eades at **leah.eades@aetna.com**

We're proud to serve our West Virginia families — and now adopted families, too!

We care about your privacy

We protect your personal health information (PHI). That includes your race, ethnicity, language, sexual orientation and social needs info. We only share your info when needed and as allowed by law.

You have rights over your health data. That includes how it's used and who can access it. Go to **AetnaBetterHealth.com/health-optimization-disclaimer.html** to learn more about your privacy rights and how we safeguard your data.





Why therapy is good for everyone



In both good times and bad, seeing a therapist can lead to a happier, healthier life. Here's how.

✓ It can improve your relationships

We have all sorts of relationships — with our partner, children, parents and coworkers. Misunderstandings and rough patches are a normal part of all of them. A therapist can help you find ways to understand other's emotions and communicate better.

✓ It can help you manage health issues

Depression and anxiety are common in people with chronic conditions. And, poor mental health can make it harder to manage your illness. Talking to a therapist can help you:

- Stay on track with treatment
- Stay away from unhealthy coping habits like smoking, alcohol or emotional eating
- Ask for help
- Focus on self-care

✓ It can help you reach your goals

We all have dreams and goals. If you're feeling stuck, a therapist can help you break old patterns and habits that are holding you back. They can help you create a plan for going after your goals. And they can share tips for staying motivated. That's something we all need at different times in life.

Your plan may cover therapy or other behavioral health services. Learn more at [AetnaBetterHealth.com/westvirginia/behavioral-mental-health.html](https://www.aetna.com/betterhealth/westvirginia/behavioral-mental-health.html) or call us for more info.

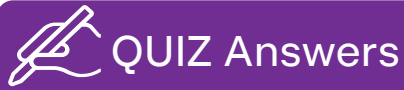
Know the signs of substance use disorder

Addiction can happen to anyone — teens, young adults, even seniors. And because symptoms can be mistaken for other problems, they're not always easy to spot. Here are some common signs to watch for.

- Changes in hygiene habits or not caring about how they look
- Sleeping more or less than normal
- Withdrawing from friends and family or hanging out with a different group of friends
- Changes in mood or behavior
- Missing classes, getting lower grades or losing interest in activities
- Unexplained money issues, or you notice money or items missing from your home
- Changes in physical health, like sudden weight loss or gain

If you notice some of these signs in a loved one, try talking to them about the problem. Remember to talk to them with compassion and curiosity, not judgment.

Earn rewards for follow-up care. Have you gone to the ER for a mental health issue or been diagnosed with substance use disorder? Be sure to follow up with your health care provider. You can earn \$50 for following up within 7 days or \$25 for follow-up within 30 days.



How high is your health literacy?

Health literacy means being able to find, understand and use basic health info. Good health literacy can help you get the care you need, when you need it. Take our short quiz on page 8, then find out how you did with the answer key below.

1 What is the best way to prevent the flu?

Answer: © Getting a flu shot

Flu vaccines help your body build immunity to flu viruses. And, yes, you need to get a shot every year. The flu shot is custom-made to fight the most common strain of the virus each year. It's best to get your flu shot in the early fall, before flu season starts.

2 How often should adults get a checkup with their primary care provider (PCP)?

Answer: Ⓐ At least once a year

Regular checkups can help you catch health issues early and stay up to date with needed tests and shots. And don't forget to let your PCP know if you go to an urgent care, the emergency room or other providers. That way they have a complete picture of your health.

3 Which of these can an urgent care center treat?

Answer: Ⓓ All of the above

Urgent care centers are a great place to go for problems that are too urgent to wait for a PCP visit, but not life-threatening. They can treat minor injuries, mild illnesses and more. If you're not sure where to go for care, call your plan's 24-hour nurse line. They can help you make the best choice.

4 What should you do if you miss a dose of medicine?

Answer: Ⓓ Ask your provider

Every medicine is different. It's best to check with your PCP if you ever miss a dose. You can also check the medicine's package for instructions. Can't get a hold of your PCP? Call your pharmacist or our 24-hour nurse line for help.

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ENGLISH: ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card or **1-800-385-4104 (TTY: 711)**.

SPANISH: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en el reverso de su tarjeta de identificación o al **1-800-385-4104 (TTY: 711)**.

CHINESE: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電您的 ID 卡背面的電話號碼或 **1-800-385-4104 (TTY: 711)**。



Aetna Better Health® of West Virginia
500 Virginia St. East, Suite 400
Charleston, WV 25301

<Recipient's Name>

<Mailing Address>

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Test your health literacy

Think you know how to take care of your health? Take this quick quiz to test your health smarts. Find the answers inside on page 7.

← Find the
answers inside!

1

What is the best way to prevent the flu?

- (A) Taking antibiotics
- (B) Eating more fruits and vegetables
- (C) Getting a flu shot
- (D) Staying inside all the time

2

How often should adults get a checkup with their primary care provider (PCP)?

- (A) At least once a year
- (B) Only if they have a specific health concern
- (C) Only when they feel sick
- (D) Only if they are over 65

3

Which of these can an urgent care center treat?

- (A) Urinary tract infection
- (B) A cut that may need stitches
- (C) Nausea, vomiting and/or diarrhea
- (D) All of the above

4

What should you do if you miss a dose of medicine?

- (A) Don't worry — it's not a big deal if you miss a dose
- (B) Take the dose as soon as you remember
- (C) Take 2 doses the next time you're scheduled to take it
- (D) Ask your provider