



July 16, 2019

## UPDATE TO JUNE 28<sup>th</sup> PROVIDER NOTIFICATION: Billing span dates

- Updated CCC Plus phone number below
- Removed Intensive Community Treatment (ICT), H0039 from span date requirements

Dear Provider,

Effective **September 1, 2019**, Aetna Better Health of Virginia will implement a change to billing requirements for Community Mental Health and Rehabilitation Services (CMHRS) and Personal Care service codes. Claims billed with a span date will no longer be accepted. To ensure proper claims processing, it is important to know which services, and for what duration, are being billed each day.

For dates of service **September 1, 2019** and later, all claims submitted electronically or on paper must be line-item billed for CMHRS and Personal Care services identified below. Each line must contain a single date of service and the number of units provided on that particular day.

Additionally, the following system changes are being implemented:

- Deny any of the following services billed with a span date
- Deny any of the following services billed with units that exceed what can be provided within 24 hours

This announcement covers/includes the following codes:

- H0023: Mental Health Case Management (1 unit = 1 month)
- H0024: Peer Support Services, Individual Mental Health (1 unit = 15 minutes)
- H0025: Peer Support Services, Group Mental Health (1 unit = 15 minutes)
- H0035-HA – Therapeutic Day Treatment (TDT), School Day, child (1 unit = 2 to 2.99 hours; 2 unit = 3 to 4.99 hours; 3 units = 5 plus hours)
- H0035-HA & UG – TDT, Afterschool, child (1 unit = 2 to 2.99 hours; 2 unit = 3 to 4.99 hours; 3 units = 5 plus hours)
- H0035-HA & U7 – TDT, Summer Program, child (1 unit = 2 to 2.99 hours; 2 unit = 3 to 4.99 hours; 3 units = 5 plus hours)
- H0035-HB – Day Treatment/Partial Hospitalization (1 unit = 2 to 2.99 hours; 2 unit = 3 to 4.99 hours; 3 units = 5 plus hours)
- H0036: Crisis Intervention (1 unit = 15 minutes)
- H0046: Mental Health Skill-building Services (MHSS) (1 unit = 1 to 2.99 hours; 2 unit = 3 to 4.99 hours)
- H2012: Intensive In-home (IIH) services (1 unit = 1 hour)
- H2017: Psychosocial Rehabilitation (1 unit = 2 to 3.99 hours per day; 2 unit = 4 to 6.99 hours per day ; 3 units = 7 plus hours per day)
- H2019: Crisis Stabilization (1 unit = 1 hour; no more than 8 units per day)
- H2033: Behavioral Therapy (1 unit = 15 minutes)
- T1019: Personal Care, Agency Directed (1 unit = 1 hour)

If you have questions regarding this notice, please call ABHVA at **1-800-279-1878** (FAMIS or Medallion 4.0) or **1-855-652-8249** (CCC Plus).

Sincerely,  
Aetna Better Health of Virginia