Adults' Access to Preventive/Ambulatory Health Services (AAP)

HEDIS® Measurement Year 2024

Measure description: This measure captures the percentage of members 20 years and older (as of December 31 of the measurement year) who had an ambulatory or preventive care visit with any provider type on an outpatient basis during the measurement year.

Numerator codes

There is a large list of approved NCQA codes used to identify services included in the AAP measure.

The following are just a few of the approved codes. For a complete list, refer to the NCQA website at www.ncqa.org.

Category	Code	Description
CPT	99201-99205; 99211-99215	Ambulatory Care
HCPCS	G0438	Annual Wellness Visit; includes a personalized prevention plan of service - initial visit
HCPCS	G0439	Annual Wellness Visit; includes a personalized prevention plan of service - subsequent visit
ICD-10	Z00.00	Encounter for general adult medical examination without abnormal findings
ICD-10	Z00.01	Encounter for general adult medical examination with abnormal findings
ICD-10	Z00.129	Encounter for routine child health examination without abnormal findings
ICD-10	Z00.121	Encounter for routine child health examination with abnormal findings

Strategies for increasing access to care

- Request AAP gaps in care lists for your group. Provider rosters can change throughout the year and newly assigned members need to have care initiated.
- Try other appointment scheduling methods (i.e., email or online portals). Long wait times on the phone may cause patients to seek care elsewhere.
- Keep a few open appointment slots each day to see patients the day they call.
- Offer evening and weekend hours to accommodate all patient

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