Aetna® Medicare Better Health (HMO D-SNP) Aetna® Medicare Assure Value (HMO D-SNP)

COE Duals Correspondence PO Box 981106 El Paso, TX 79998



Aetna® Medicare Better Health (HMO D-SNP) & Aetna® Medicare Assure Value (HMO D-SNP) Provider Notice: Claims Processing Update

Dear Valued Provider,

This letter is intended to clarify the differences in Skilled Nursing Facility (SNF) claims processing requirements between Medicare and your state's Medicaid program.

These differences are particularly important when processing claims for Dual Eligible members.

- **Revenue Code 0022** is used to indicate that a claim is being paid under the SNF Prospective Payment System (PPS). This code may appear multiple times on a claim to reflect different HIPPS Rate Codes and assessment periods.
- Occurrence Code 50 must be included for each assessment period represented on the claim with Revenue Code 0022, for dates of service on or after January 1, 2011.

Revenue Code 0022 is not recognized by the state's Medicaid system. As a result, our automated Medicaid wrap-around claims process is unable to generate a corresponding Medicaid claim from the Medicare primary claim.

To address this, it may be necessary to submit two separate claims for the members' services:

- One claim using Revenue Code 0022 for Medicare processing.
- A separate Medicaid claim using standard 120-series room and board revenue codes.

This clarification is provided to support understanding of the processing differences and does not constitute billing guidance. If you have any questions regarding this notice, please contact your provider liaison or Provider Services at **1-855-463-0933**. Sincerely,

Provider Experience Department

Questions?

If you have general questions about this communication, please contact our **Provider Services Department:**

By Phone: 1-855-463-0933 (TTY: 711)

By Email: COEProviderServices@aetna.com