

**Aetna Better Health<sup>®</sup> of Texas**

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[www.aetnabetterhealth.com/texas](http://www.aetnabetterhealth.com/texas)



## **AETNA BETTER HEALTH<sup>®</sup> OF TEXAS**

Dear Providers,

### **Background**

- On February 4, 2014, Eli Lilly announced that that Humulin<sup>®</sup> N (insulin isophane suspension [NPH]) and Humulin 70/30 (insulin isophane suspension [NPH] 70% [human, recombinant], regular insulin 30% [human, recombinant]) original prefilled pens will be phased out in the first quarter of 2014.
- Humulin N and Humulin 70/30 are indicated for adults with diabetes mellitus to improve glycemic control, and Humulin N is also indicated for children with diabetes mellitus.
- The original Prefilled Pens will be replaced with the Humulin N and Humulin 70/30 KwikPens, which will carry a different National Drug Code (NDC) and will function differently. Patients may need initial instructions on how to use the device.
- Humulin N and Humulin 70/30 KwikPens will be available in 3.0 mL disposable pens in 5-count boxes.
- Humulin N and Humulin 70/30 will remain available in the KwikPen<sup>™</sup> option. This is a different pen device only. The insulin inside will remain the same. To make sure that insulin therapy is not interrupted, plan members that are currently using original Humulin N and Humulin 70/30 Prefilled Pens will receive the Humulin N and Humulin 70/30 KwikPen once current supplies of Prefilled pens are no longer available. Members may also contact their doctor to get new prescriptions for a different insulin delivery device.

### **Action**

- Members calling about this issue should contact their health care provider if they have experienced any problems that may be related to this issue.

### **Questions & Answers:**

Q: Why is Eli Lilly phasing out Humulin N and 70/30 Pens? Is there anything wrong with the products?

A: This action was taken because Humulin N and 70/30 Pens, are being phased out and replaced with the Humulin N and Humulin 70/30 KwikPens.

**Please note:** This action is not the result of any safety or efficacy issues. The decision to stop distributing Humulin N and 70/30 Pens was based on business reasons only.

Q: What should members who are currently using this product do?

A: Members who are currently using Humulin N and Humulin 70/30 pens and have questions should call their doctor.

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Members may also contact their doctor to get new prescriptions for a different insulin delivery device.

Q: What action is CVS Caremark taking in response to this issue?

A: To make sure that insulin therapy is not interrupted, plan members that are currently using original Humulin N and Humulin 70/30 Prefilled Pens will receive the Humulin N and Humulin 70/30 KwikPen once current supplies of Prefilled pens are no longer available.

Members may also contact their doctor to get new prescriptions for a different insulin delivery device.

Q: May I return the Humulin N and Humulin 70/30 pens that I have?

A: No. There have been no recalls issued on this product by the manufacturer. CVS Caremark is not authorized to accept any returns of this product.

Q: Where can I get more information about this issue?

A: For more information regarding this issue, please call the Eli Lilly Answer Center, toll-free at 1-800-545-5979 or visit [Humulin.com](http://Humulin.com). You may also call the U.S. Food and Drug Administration (FDA) consumer inquiry line toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

If you have any additional questions, please call Member Services at:

1.800.245.5380 (Tarrant CHIP) | 1.866.818.0959 (Bexar CHIP) | 1.800.306.8612 (Tarrant Medicaid) | 1.800.248.7767 (Bexar Medicaid)

Thank you,  
Aetna Better Health of Texas