



Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or date span(s) of Corrected Claims Adjustments	CPSE Status
#101: CONFIRMED CPSE - Additional variations of certain specialty types (QMHS Masters, QMHS Bachelors, QMHS High School, and MD/DO) were not included in our pricing methodology for codes H0006, H2017, H2019 and H0036. As a result claims are denying or paying zero dollars.	8/25/2021	84-Ohio Department of Mental Health (Community Mental Health) Provider	3/1/2022	Re-adjudication occurred on 4/9/2022. Ongoing manual adjustments from 3/1/2022 until estimated resolution date of 10/15/2022.	FIX IS COMPLETE
#102: CONFIRMED CPSE - Some member's Medicaid claims are not being generated after the primary Medicare claim has been processed. This has been attributed to an enrollment configuration error.	9/7/2021	00-All provider types	First fix 4/30/2022 Second fix 5/12/2022	Readjudication occurred on 6/15/2022. Ongoing manual adjustments from 5/12/2022 until estimated resolution date of 11/15/22.	FIX IS COMPLETE
#103: CONFIRMED CPSE - Aetna discovered that psychotherapy claims (90785 - 90837) are incorrectly being denied with a remittance message. The procedure code is inconsistent with the modifier used.	12/6/2021	84-Ohio Department of Mental Health (Community Mental Health) Provider	4/1/2022	Re-adjudication occurred on 4/16/2022. Ongoing manual adjustments from 4/1/2022 until estimated resolution date of 9/15/2022. Adjusting completion date to 10/15/2022. 72 claims are pending closure while notifications or clarifications are made.	FIX IS COMPLETE
#105 CONFIRMED CPSE - Aetna discovered claims with codes (99211-99215) are incorrectly deny because the procedure is submitted without a modifier and diagnosis code.	4/14/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider	6/4/2022	Re-adjudication occurred on 6/4/2022. Ongoing manual adjustments from 6/4/2022 until final resolution date of 8/15/2022.	COMPLETE
#106 CONFIRMED CPSE - Aetna discovered an issue with codes H2017 & H2019 where claim scenarios that should be paying off of the variable pricing stored procedure were errantly processing to the fixed pricing fee schedule and firing edit 293 / 147.	04/27/22	84-Ohio Department of Mental Health (Community Mental Health) Provider	6/30/2022	Claims are anticipated to be readjudicated by 12/31/2022.	FIX IS COMPLETE
#107 CONFIRMED CPSE - Aetna discovered claims billed under service code T1019 were underpaid.	05/13/22	16 & 60-Home Health Agency 26-Non-Agency Home Care Attendant 25-Non-Agency Personal Care Aide	6/11/2022	Re-adjudication occurred on 6/11/2022. Ongoing manual adjustments from 6/11/2022 until estimated resolution date of 9/15/2022. Adjusting completion date to 10/15/2022. 1 claim is pending closure while a provider is outreached.	FIX IS COMPLETE
#108 CONFIRMED CPSE - Aetna discovered that a CMS update was incorrectly configured for codes 99202 99215 billed with the FS modifier must be in place of services 19 or 22. The system began denying all Medicare claims that were not the aforementioned scenario.	06/09/22	00-All provider types	6/16/2022	Re-adjudication occurred on 8/6/2022. Ongoing manual adjustments from 8/6/2022 until estimated resolution date of 10/15/22.	FIX IS COMPLETE

FOR QUESTIONS REGARDING CPSE ITEMS, PLEASE CONTACT YOUR PROVIDER LIAISON OR PROVIDER SERVICES AT 1-855-364-0974