



Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or date span(s) of Corrected Claims Adjustments	CPSE Status
#101: CONFIRMED CPSE - Additional variations of certain specialty types (QMHS Masters, QMHS Bachelors, QMHS High School, and MD/DO) were not included in our pricing methodology for codes H0006, H2017, H2019 and H0036. As a result claims are denying or paying zero dollars.	8/25/2021	84-Ohio Department of Mental Health (Community Mental Health) Provider	3/1/2022	Re-adjudication occurred on 4/9/2022. Ongoing manual adjustments from 3/1/2022 until estimated resolution date of 10/15/2022.	FIX IS COMPLETE
#102: CONFIRMED CPSE - Some member's Medicaid claims are not being generated after the primary Medicare claim has been processed. This has been attributed to an enrollment configuration error.	9/7/2021	00-All provider types	First fix 4/30/2022 Second fix 5/12/2022	Readjudication occurred on 6/15/2022. Ongoing manual adjustments from 5/12/2022 until estimated resolution date of 8/15/2022.	FIX IS COMPLETE
#103: CONFIRMED CPSE - Aetna discovered that psychotherapy claims (90785 - 90837) are incorrectly being denied with a remittance message. The procedure code is inconsistent with the modifier used.	12/6/2021	84-Ohio Department of Mental Health (Community Mental Health) Provider	4/1/2022	Re-adjudication occurred on 4/16/2022. Ongoing manual adjustments from 4/1/2022 until estimated resolution date of 9/15/2022.	FIX IS COMPLETE
#104: CONFIRMED CPSE - Aetna recently identified that the Assisted Living per diem rate that went into effect on 11/01/2021 is delayed from being in production, which is causing claims to pay at the old rate.	1/12/2022	45-Waivered Services Organization	2/7/2022	Re-adjudication occurred on 4/16/2022. Final adjustment completed 7/12/2022.	COMPLETE
#105 CONFIRMED CPSE - Aetna discovered claims with codes (99211-99215) are incorrectly deny because the procedure is submitted without a modifier and diagnosis code.	4/14/2022	84-Ohio Department of Mental Health (Community Mental Health) Provider	6/4/2022	Re-adjudication occurred on 6/4/2022. Ongoing manual adjustments from 6/4/2022 until estimated resolution date of 8/15/2022.	FIX IS COMPLETE
#106 CONFIRMED CPSE - Aetna discovered an issue with codes H2017 & H2019 where claim scenarios that should be paying off of the variable pricing stored procedure were errantly processing to the fixed pricing fee schedule and firing edit 293 / 147.	04/27/22	84-Ohio Department of Mental Health (Community Mental Health) Provider	Projected date is 9/30/2022	Claims are anticipated to be readjudicated by 12/31/2022.	IN PROCESS
#107 CONFIRMED CPSE - Aetna discovered claims billed under service code T1019 were underpaid.	05/13/22	16 & 60-Home Health Agency 26-Non-Agency Home Care Attendant 25-Non-Agency Personal Care Aide	6/11/2022	Re-adjudication occurred on 6/11/2022. Ongoing manual adjustments from 6/11/2022 until estimated resolution date of 9/15/2022.	FIX IS COMPLETE

FOR QUESTIONS REGARDING CPSE ITEMS, PLEASE CONTACT YOUR PROVIDER LIAISON OR PROVIDER SERVICES AT 1-855-364-0974