



Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
#109 CONFIRMED CPSE - Aetna recently implemented an edit to comply with ODM rules around the 14 hour limit of home care services. In doing so it caused a denial issue where we were excessively denying billed hours. We are in the process of updating our system to remove the edit while we solution for more accurate oversight of these claims. Aetna will pull a global claim project upon completion of the system update.	9/15/2022	16 & 60-Home Health Agency 25-Non-Agency Personal Care Aide 26-Non-Agency Home Care Attendant	10/1/2022	Re-adjudication occurred on 11/12/2022. Ongoing manual adjustments from 11/12/2022 until resolution date of 12/21/23.	COMPLETE
#110 CONFIRMED CPSE - Edit 154 Benefit set up issue occurring 7/26 to 8/5 and the benefits were not completely corrected at the end of a previous project	10/17/2022	00-All provider types	11/21/2022	First re-adjudication occurred on 11/21/2022, with a second re-adjudication 11/26/2022. Ongoing manual adjustments from 11/26/2022 until resolution date of 12/28/23.	COMPLETE
#111 CONFIRMED CPSE - In Oct 2021 Aetna updated their BH fee schedule to correspond with the state BH fee schedule in regards to E&M codes/rates. Prior to E&M codes were paying off the state DD file rates however a project was not ran to address underpaid claims upon completion of the updates.	10/5/2022	02-Psychiatric Hospital 03-Psychiatric Residential Treatment Facility (PRTF) 42-Psychologist, Individual 52-Independent Marriage and Family Therapist 54-Licensed Independent Chemical Dependency Counselor 37-Licensed Independent Social Worker (LISW) 84-Ohio Department of Mental Health (Community Mental Health) Provider	10/13/2022	Re-adjudication occurred on 12/10/2022. Ongoing manual adjustments from 12/10/2022 until resolution date of 1/13/23.	COMPLETE
#112 CONFIRMED CPSE - Radiology codes billed with facility place of service were scoring to an incorrect benefit that did not have facility place of service checked so fired edit 185 for invalid place of service.	11/3/2022	79-Independent Diagnostic Testing Facility 81-Portable X-Ray Supplier	11/21/2022	Re-adjudication occurred on 12/12/2022. Ongoing manual adjustments from 12/12/2022 until resolution date of 1/6/23.	COMPLETE
#113 CONFIRMED CPSE - New Covid codes were missed in being added to a custom service group that would allow them to score to the correct benefit. As a result the codes were scoring to an ER benefit firing edit 214 (requires ER rev code) and 185 (invalid place of service)	11/30/2022	00-All provider types	11/21/2022	First re-adjudication occurred on 11/21/2022, with a second re-adjudication 11/26/2022. Ongoing manual adjustments from 11/26/2022 until resolution date of 12/28/23.	COMPLETE

FOR QUESTIONS REGARDING CPSE ITEMS, PLEASE CONTACT YOUR PROVIDER LIAISON OR PROVIDER SERVICES AT 1-855-364-0974