

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
<p>ISSUE #016: Aetna has identified an issue with COB pricing methodology, which resulted in underpayments. COB claims were processed using lesser of methodology in reference to primary payment amount in error. Correction made ensuring Aetna's secondary payment always matches up to Medicaid allowable.</p>	5/16/2023	01-Hospital (Inpatient); 02-Psychiatric Hospital; 21-Professional Medical Group; 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	5/16/2023	8/1/2023	OPEN
<p>ISSUE #017: Aetna has identified as issue with up front claim rejections due to an error related to interpreting provider group affiliation as it appears on PMF. Issue has been corrected by IT and all associated claims successfully re-adjudicated.</p>	6/19/2023	01-Hospital (Inpatient); 02-Psychiatric Hospital; 21-Professional Medical Group; 84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	6/20/2023	6/22/2023	COMPLETE

Updated: 7/10/2023

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com