




Medicaid providers: Help ensure your patients don't lose their coverage


As you may know, the public health emergency (PHE) related to COVID-19 ended May 11, 2023. States now have 12 months to recertify the eligibility of all Medicaid enrollees.

Those who no longer meet eligibility requirements — or who don't take the steps to confirm their eligibility — **will lose their coverage.**

Even before the PHE, thousands of people were disenrolled from Medicaid every month for procedural reasons. In many cases, recipients weren't even aware that they needed to recertify their eligibility.

How you can help

 **Remind your patients to confirm their current contact information** with their state Medicaid agency or caseworker. They can visit the website below for more information and to get started.

 Also, **make note of the phone number for your state's Medicaid enrollment office.** It is **1-855-355-5777**. Keep it handy at your front desk, billing office or anywhere staff can share with patients.

Thank you for supporting us in this effort.

For more information, visit

<https://info.nystateofhealth.ny.gov/PHE-tool-kit>

