



May 27, 2025

Dear Provider,

Aetna Better Health of New Jersey (ABH NJ/Medicaid) and/or Aetna Assure Premier Plus (AAPP) (HMO D-SNP) values the care you provide to your patients, our members. We continue to look for new and innovative ways to support our valued provider network. In an effort to enhance our Health Plan and Provider relationships, we have developed the enclosed Provider Profile. The Provider Profile systematically captures and analyzes utilization patterns and patient results from HEDIS data. Aetna believes that this report can be an invaluable source of information which can be used to develop a deeper understanding of key metrics associated with cost, quality and patient outcomes. The Provider Profile contains information that we would like to share with you as well as some additional information that allows us to mutually review our shared membership from a population health perspective. We include benchmarks that allow you to see where you rank as compared to your peers. Please see below for a listing of the data points you will find in the attached Provider Profile:

- PCP Name and effective date with ABH NJ and/or AAPP (HMO D-SNP) (date you joined the network)
- PCP current and prior year membership totals
- Member demographic details associated with your current member panel
- Utilization metrics
- Number of Members with a PCP visit in the current year
- Number of Members with an ER visit
- Number of Members with an Inpatient (IP) stay
- Top diagnosis codes for members with an ER visit or IP stay
- Hospitals that your members tend to utilize for acute care
- HEDIS Data
- Comparison to the Average PCP Experience

Gap in Care reporting is available to you through Availity, our official provider portal. As the provider, you are able to view members on your panel who have particular clinical screening needs and showing as noncompliant. If your organization is not registered with Availity, please use this link: <https://www.availity.com/provider-portal-registration>.

If you have questions about your report, please contact the Provider Services:

- AAPP (HMO D-SNP): **1-844-362-0934**
- ABHNJ: **1-855-232-3596**

We will work with you to answer your questions.

Thank you,

Quality Management Department

Aetna Better Health of New Jersey (ABHNJ) & Aetna Assure Premium Plus (HMO D-SNP)