

Provider Bulletin No 149

UPDATE: Nursing Facility Billing GUIDANCE – OCTOBER 2, 2017

Billing Custodial Claims to Aetna Better Health of Michigan (Aetna)

Effective immediately, Aetna Better Health of Michigan will implement the following billing guidance to ensure the accuracy of all payments made to nursing facilities, including Quality Assurance Supplemental (QAS) payments made for days ninety-one plus (91+).

1. **Bill with an Initial or Re-Admit Date** - Facilities must bill the resident's original admission or readmission to your facility in **Box 12** on **UB-04 paper claim form or Loop 2300, DTP/435/03** on your electronic claim.

Billing Example #1: New Admission Date

- A custodial resident is discharged to the community from a nursing facility and no return is expected, then
- The resident is admitted to the same nursing facility at a future date, the 90 day clock restarts and does not continue from the previous stay.
- You must bill Aetna with the new admission date in **Box 12**

Billing Example #2: Return Admission from Hospitalization

- A custodial resident is admitted to the hospital and is expected to return to your facility within ten (10) days of the hospitalization.
- You must bill Aetna with the initial admission date in **Box 12**
- QAS will be applied based on the initial admit date to determine 91st day hit
- Do not submit the return date back to your facility as the initial admission date on the claim; Aetna will restart the 90 day clock for determining QAS payment to your facility for the resident when the return date from hospitalization is used.

Billing Example #3: Return Admission after Planned Hospitalization or Stay > 10 Days

- A custodial resident is admitted to the hospital for a planned stay and is expected to return to your facility after ten (10) days or more of the hospitalization.
- You must bill Aetna with the re-admit date to the nursing facility in **Box 12**
- Aetna will restart the 90 day clock for determining QAS payment to your facility for the resident.

2. **Claims Billed Without Initial or Re-Admit Date** - Claim billed without the required initial or re-admit date to your facility for custodial care will not be processed for QAS payments.
3. **Questions – Call Aetna PR** - For questions on this bulletin please contact your Provider Relations Representative or call Provider Services at 1(855)676-5772, Option 2, then Option 6.