

Aetna Better Health® of Michigan
1333 Gratiot Avenue, Suite 400
Detroit, MI 48207
1-866-316-3784



November 6, 2017

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<Provider City>, <State> <Zip Code >

Dear Provider,

Effective January 1, 2018, Aetna Better Health of Michigan must comply with the screening and enrollment requirements of 42 CFR 438.602(b) and Section 5005(b)(2) of the 21st Century Cures Act. All providers rendering services to Michigan Medicaid beneficiaries must be enrolled with the state in the Community Health Automated Medicaid Processing System (CHAMPS) in order to continue to receive payment for services rendered.

According to the Michigan Department of Health and Human Services (MDHHS) provider enrollment file, you are not showing as having an active Provider ID within the CHAMPS system. You may address this matter in one of three ways:

- a. If you have never enrolled in the CHAMPS system, you can access information on how to enroll at www.michigan.gov/medicaidproviders >> Provider Enrollment and complete the enrollment process;
- b. If you have an inactive Provider ID within the CHAMPS system, please contact the MDHHS Provider Enrollment department by phone at (517) 335-5492 or via email at ProviderEnrollment@Michigan.Gov to activate your enrollment status; or
- c. If you believe that you are actively enrolled with the state in the CHAMPS system, please contact your Aetna Better Health of Michigan Provider Relations Representative to provide your CHAMPS provider ID number. Your Provider Relations Representative can be reached at (855) 676-5772, Option 2 and then Option 6.

Thank you in advance for your cooperation in this matter. Should you have any further questions or concerns, please contact your Provider Relations Representative. As always, we look forward to our continued partnership in providing quality health care to Michigan Medicaid beneficiaries.

Respectfully yours,

Aetna Better Health of Michigan
Provider Relations Team

www.aetnabetterhealth.com/michigan