

| <u>Provider Network Management Quality Review Tool</u> <u>Elements</u> | <u>Met</u> | <u>Not Met</u> |
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| <u>MultiSystemic Therapy (MST)</u> | | |
| MST agencies must be licensed pursuant to La. R.S. 40:2151, et. seq. (Behavioral Health Services Provider Licensing Law) for behavioral health service providers for the location reviewed. | | |
| Agencies must be licensed to provide MST services by MST Services, Inc. or any of its approved subsidiaries. | | |
| An MST agency must be a BH/substance use provider organization, which is a legally recognized entity in the United States. | | |
| An MST agency must be a BH/substance use provider organization qualified to do business in Louisiana. | | |
| MST agencies must be licensed pursuant to La. R.S. 40:2151, et. seq. (Behavioral Health Services Provider Licensing Law) for behavioral health service providers for the location reviewed. | | |
| Agency must arrange for prior to employment (or contracting, volunteering, or as required by law) individuals pass criminal background checks, including sexual offender registry checks, in accordance with any applicable federal or state laws. | | |
| Agency must maintain documentation that prior to employment (or contracting, volunteering, or as required by law) individuals pass criminal background checks, including sexual offender registry checks, in accordance with any applicable federal or state laws. | | |
| Criminal background checks are performed no more than 90 days prior to the date of employment | | |
| Agency must review the Department of Health and Human Services' Office of Inspector General (OIG) List of Excluded Individuals and Entities (LEIE) prior to hiring or contracting any employee or contractor that performs services that are compensated with Medicaid/Medicare funds, including but not limited to licensed and unlicensed staff, interns and/or contractors. | | |
| Agency must review the LDH State Adverse Actions website prior to hiring or contracting any employee or contractor that performs services that are compensated with Medicaid/Medicare funds, including but not limited to licensed and unlicensed staff, interns and/or contractors. | | |
| Agency must, for current employees, check the Department of Health and Human Services' Office of Inspector General (OIG) List of Excluded Individuals and Entities (LEIE) list once a month thereafter to determine if they have been excluded from participation in the Medicaid or Medicare Program by Louisiana Medicaid or the Department of Health and Human Services' Office of Inspector General. | | |

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| Agency must, for current employees, check the LDH State Adverse Actions list once a month thereafter to determine if there is a finding that an employee or contractor has abused, neglected or extorted any individual or if they have been excluded from participation in the Medicaid or Medicare Program by Louisiana Medicaid or the Department of Health and Human Services' Office of Inspector General. | | |
| Arrange for and maintain documentation that all persons, prior to employment, are free from tuberculosis (TB) in a communicable state via skin testing (or chest exam if recommended by physician) to reduce the risk of such infections in members and staff. | | |
| TB testing was completed less than 31 days prior to date of employment | | |
| Establish and maintain written policies and procedures inclusive of drug testing staff to ensure an alcohol and/or drug-free workplace and/or a workforce free of substance use | | |
| The provider agency must maintain drug testing for staff employed or contracted with the agency. | | |
| The provider agency must maintain documentation of completion of required training for staff employed or contracted with the agency. All therapists and supervisors attend a 30-hour (five-day) MST orientation training within two months of hire. Booster trainings are conducted for one and a half days each quarter. The entire MST team attends a full day of booster training (minimum seven hours), while the half-day (minimum three and a half hours) may be attended by the entire team or only the supervisors. | | |
| The supervisor for an MST team is an independently licensed master's-level mental health professional with a graduate degree in a clinical mental health field and experience providing mental health treatment. | | |
| MST Therapists are master's-level mental health professionals with graduate degrees in a clinical field and a background in family, youth and community service. | | |
| Bachelor's level staff must have a degree in social work, counseling, psychology or a related human services field and must have at least three years of experience working with the target population (children/adolescents and their families). | | |
| The system supervisor is a master's-level, mental health professional with a graduate degree in a clinical field. | | |
| The system supervisor is a master's-level, mental health professional with experience as an MST clinical supervisor. | | |
| Staff has a National Provider Identification (NPI) number | | |

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| <p>Providers are required to have crisis mitigation plans that provides 24-hour on-call telephone assistance to prevent relapse or harm to self or others, to provide referral to other services, and/or to provide support during related crises.</p> | | |
| <p>The crisis mitigation plan shall include the following: -Identify steps to take when a client suffers from a medical, psychiatric, medication or relapse crisis</p> | | |
| <p>The crisis mitigation plan shall include the following: -Specify names and telephone numbers of staff or contracted entities to assist clients in crisis.</p> | | |
| <p>If the provider contracts with another entity to provide crisis mitigation services, the provider shall have a written contract with the entity providing the crisis mitigation services.</p> | | |