

7/27/2022

**OVERVIEW:**

Summary of changes:

Louisiana Department of Health has issued an update to IB 20-5: Covid 19 Provider Update.

Please note, there has been a Temporary Suspension of Policy for Transfers to Lower Levels of Care In an effort to address the impending staffing crisis presented by the suspension of the LDH program that provided clinical hospital staff through contracted staffing agencies to Cooperative Endeavor Agreement (CEA) hospitals, LDH is implementing the following temporary suspension to facilitate timely discharges of patients to the lower level of care.

Effective July 20, 2022 through August 5, 2022, managed care organizations shall not impose prior authorization, utilization, medical necessity, or any related review on the transfer of patients to lower levels of care (e.g., skilled nursing facility, inpatient rehabilitation and long term acute care) for members being discharged from the hospital.

**Questions and Support:**

For questions, please contact [LAProvider@AETNA.com](mailto:LAProvider@AETNA.com) or call 1-855-242-0802 and follow the prompts.