



Aetna Better Health® of Louisiana

Reimbursement Policy Statement Louisiana Medicaid

Original Issue Date	Next Annual Review	Effective Date	
01/01/2018	05-03-2018	05-02-2018	
Policy Name		Policy Number	
DUPLICATE SERVICES POLICY-CLINICAL DIAGNOSTIC SERVICES FROM SAME NPI UNDER ANY TAX ID OR PROVIDER ID		ABHLA-RP-0007	
Policy Type			
Medical	Administrative	Pharmacy	Reimbursement

Aetna Better Health of Louisiana implements comprehensive and robust policies to ensure alignment with Louisiana Department of Health (LDH) and to warrant that regulatory standards are met.

Aetna Better Health of Louisiana reimbursement policies are intended to provide a general reference for claims filing, coding and documentation guidelines. Coding methodology, regulatory requirements, industry-standard claims logic, benefits design and other factors not listed in this policy statement are considered in the development of reimbursement policies.

In addition to this Policy, reimbursement of rendered services are subject to member benefits, eligibility on the date of service, medical necessity, other plan policies and procedures, claim editing logic, provider contracts and all applicable authorization, notification and utilization management guidelines set forth by the Louisiana Department of Health (LDH) and the Centers for Medicare and Medicaid Services (CMS).

This policy does not ensure either an authorization or reimbursement of services. Please refer to the plan contract for the service(s) referenced therein. If there is a conflict between either this policy or the plan contract, then the plan contract will be the controlling document used to make an authorization or payment determination.

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This Reimbursement Policy has been reviewed, given due consideration and has been approved by the Policy committee of Aetna Better Health of Louisiana.



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A. Policy

This policy states that only one claim would be expected to be reported for the same date of service and same National Provider Identifier (NPI), regardless of Tax ID or Provider ID; else it is considered a duplicate claim. Duplicate Claims/Claim Lines will be denied. This policy is reflective of our system configuration and is aligned with the LDH professional service provider manual. Duplicate claims are not reimbursable.

B. Overview

A duplicate claim is considered a claim or claim line that has been previously submitted for payment with the same NPI. Examples of duplicate claims criteria consists of the following: same date, same network provider, same service, or any combination of these criteria.

C. Definitions

National Provider Identifier (NPI): a unique 10-digit identification number that health care providers acquire to identify themselves in a standard way throughout their industry.

Duplicate claim: Any claim submitted by a physician or provider for the same service provided to a particular individual on a specified date of service that was included in a previously submitted claim.

D. Reimbursement Guidelines

1. Aetna will not approve duplicate claims for the same service with the same NPI.
2. Aetna will pay the first claim that is approved and deny subsequent claims for the same date of service and the same NPI.

E. Codes/Condition of Coverage

Louisiana Medicaid Fee Schedule

http://www.lamedicaid.com/provweb1/fee_schedules/feeschedulesindex.htm

F. Frequently Asked Questions

Q: What happens when my claim is denied because the service was performed by another provider elsewhere on the same day?

A: This can only be resolved by contacting the insurance company. Please call Aetna Provider Relations main phone or contact your Provider Relations liaison.

G. Review/Revision Date

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Action	Date	Comments
Date Issued	01/01/2018	
Date Revised	04/13/2018	
Effective Date	05-02-2018	

H. Resources

Louisiana Department of Health State Contract, regulations, Provider Manual, fee schedules and notices

<http://www.lamedicaid.com/provweb1/Providermanuals/manuals/PS/PS.pdf>

Individual state Medicaid regulations, manuals & fee schedules

http://www.lamedicaid.com/provweb1/fee_schedules/feeschedulesindex.htm

American Medical Association, Current Procedural Terminology (CPT®) Professional Edition and associated publications and services

<https://www.ama-assn.org/>

Centers for Medicare and Medicaid Services, CMS Manual System and other CMS publications and services

<https://www.cms.gov/>