

March 2021

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in a supporting reimbursement policy.

Per the [Louisiana Department of Health \(LDH\) Professional Services Provider Manual](#), ABHLA reimburses the administration fee for vaccines via the [Vaccines for Children \(VFC\) Program](#) for eligible members (birth through 18 years of age) when administered by providers registered with the [Centers for Disease Control \(CDC\)](#) as VFC Providers. Vaccine serum for VFC Providers is paid at \$0, as serum is provided at no cost by the VFC program.

Vaccine administration is reimbursed separately from office visits or well-child exams. ABHLA does not reimburse an office visit when vaccine administration is the only service performed.

ABHLA reimburses administration and serum for member populations not eligible for VFC (such as waivers programs and 421 CMO), or for vaccines not provided by VFC. Reimbursement is based on the fee schedule, then according to the contract and, if necessary, according to a negotiated rate.

Claims submitted without applicable serum, administration, and modifier codes may be rejected and/or denied.

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this reminder notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.