

PHARMACY FACTS

Program Updates from Louisiana Medicaid

October 2, 2020

Catapres-TTS Patch

Boehringer Ingelheim has updated the federal rebate term dates on National Drug Codes (NDC) for Catapres-TTS brand patch products through 2022.

If you have trouble with claims, please contact the appropriate help desk for Medicaid Fee-For-Service (FFS) or a Managed Care Organization (MCO).

Healthcare Provider	Pharmacy Help Desk	Pharmacy Help Desk Phone Number
Aetna	CVS Health	(855) 364-2977
AmeriHealth Caritas	PerformRx	(800) 684-5502
Fee-For-Service	DXC Technology	(800) 648-0790
Healthy Blue	CVS	(833) 236-6194
Louisiana Healthcare Connections	CVS Caremark	(800) 311-0543
UnitedHealthcare	OptumRx	(866) 328-3108

Adult Immunizations

Just a reminder that FFS and MCOs started covering adult vaccines on July 1, 2020 and started covering flu shots on September 15, 2020. Please contact us if you have any problems processing claims.

Change in National Provider Identifier (NPI)

Local pharmacies are to be reimbursed for at least the FFS rate on pharmacy claims. Providers who have a change in the NPI should be sure to alert the LDH Pharmacy program of this change. The pharmacy provider should then use the new NPI when billing all Medicaid MCOs/PBMs and FFS. Monthly, LDH provides MCOs with a list of pharmacies that qualify as local pharmacies. To assure timeliness of appropriate dispensing fee reimbursement, please contact the Pharmacy program at the Help Desk number (800) 648-0790 or Jennie Stelly at (225) 342-4665 to assure continuity in reimbursement status.

