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## FAX

To: All Aetna Better Health of Louisiana Providers

Date: June 17, 2020

### Provider Notification: NEMT Update

Effective July 1, 2020, Aetna Better Health of Louisiana will be changing Non-Emergency transportation providers from LogistiCare to One Call. The phone number to schedule transportation will remain the same.

**1-877-917-4150**

**TTY 1-866-288-3133**

Please call Member Services at 1-855-242-0802 if you have any questions or concerns.

Thank you,  
Aetna Better Health of Louisiana