

September 2020

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, Informational Bulletins, and Health Plan Advisories, and would like to remind providers to refer to these publications when submitting claims. If the manual requires additional guidance for appropriate reimbursement, the details will be outlined by ABHLA in a supporting reimbursement policy.

[Act 370](#), which became effective August 1, 2019, directly impacts Behavioral Health Service Providers who provide community psychiatric support and treatment (CPST) services and psychosocial rehabilitation (PSR) services. Specifically, Act 370 places limits on the number of reimbursable service hours paid per calendar day for Behavioral Health Services Providers (BHSP) who provide CPST services or PSR services to Medicaid members. Additionally, in accordance with Act 370, certain information is required for payment of behavioral health services claims.

Per Act 370, an individual BHSP rendering CPST services, PSR services, or both shall be limited to a maximum combined total of 12 reimbursable hours of CPST services and PSR services per rendering provider, per calendar day, regardless of the number of patients seen by the rendering provider, unless any of the following conditions are met:

- The medical necessity of the services is documented for a Medicaid member receiving more than 12 hours of CPST and PSR services per day, per rendering provider;
- The services are billed for a group setting. However, the total hours worked by an individual rendering provider shall not exceed twelve (12) reimbursable hours per calendar day; or
- The services are billed for crisis intervention.*

* Crisis intervention services are not billed as part of CPST or PSR, and should be billed according to requirements established for crisis intervention mental health rehabilitation services.

Services subject to the 12-hour limitation include only CPST and PSR services rendered per individual National Provider Identifier (NPI) at one or more outpatient behavioral health services provider facilities or agencies within a calendar day. The 12-hour limitation shall not apply per individual behavioral health services provider agency.

Per [LDH Informational Bulletin 19-14 \(IB 19-14\)](#), Act 370 does not apply to evidence-based practices (EBP) including, but not limited to: assertive community treatment (ACT), multi-systemic therapy (MST), functional family therapy (FFT), Homebuilders® and permanent supportive housing (PSH).

Additionally, ABHLA will deny claims from BHSPs unless they include all claim information required by [LA Rev Stat § 40:2162 \(2018\)](#).

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid Services Manual, all active Informational Bulletins and Health Plan Advisories posted for providers within 30 days of the date of this notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.