



Aetna Better Health[®] of Kentucky

NETWORK NOTICE

Date:	July 30, 2024
To:	All Network Providers
From:	Provider Experience
Subject:	Updated Claim Policy Edits
Document ID	Aetna-1914

NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES

Aetna Better Health of Kentucky regularly augments our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see below the upcoming new policies.

Effective for dates of service beginning 08/24/2024, the following Kentucky Medicaid State Policies will be implemented.

Vaccine Administration:

- 90611, 90622, and 91313 will each deny as non-covered when billed by providers.

Lab and Radiology:

- 70010-79999, 80047-89398 or 0001U-0138U will deny if provider bills for individuals with a diagnosis of F70, F71, F72, F73, F78.A1, F78.A9 or F79 in POS 31, 32, or 54.

Vision:

- V2106 will deny if billed by an Optometrist for more than 2 units per member per year.
- Codes 92012, 92014 shall not be reported and billed with 99202- 99205, 99211- 99215, and will deny when billed more than 1 unit per recipient per year for Optometrist providers.

On 8/24/2024, the following Kentucky Medicaid State Policies will be updated for our DME providers:

DME:

- E2360-E2365 will deny if provider bills for more than 2 units each within a 2-year timeframe.



As always, do not hesitate to contact your Network Manager with any questions or comments.

[Network Relations Contact Information.pdf \(aetnabetterhealth.com\)](#)

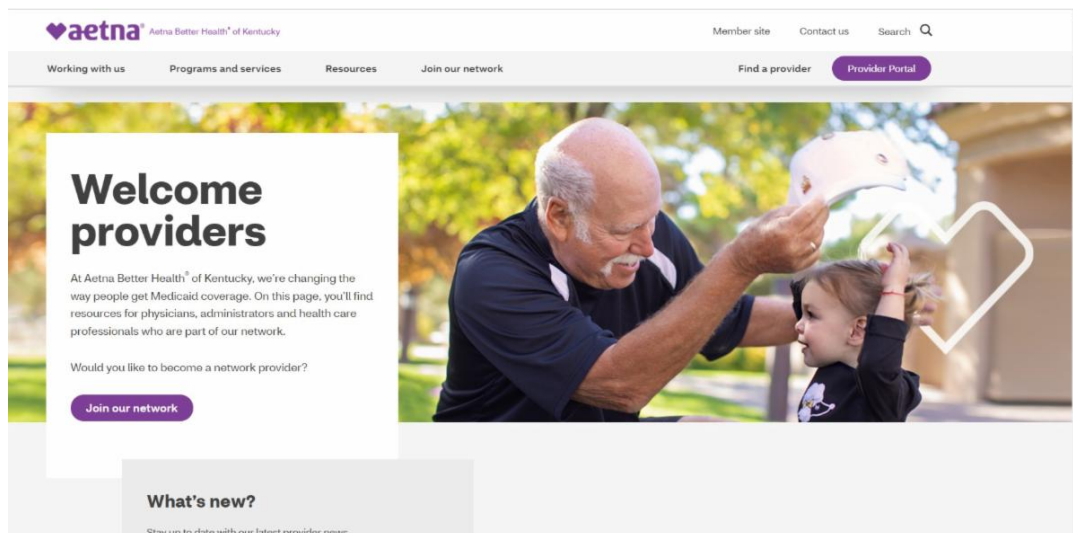
Thank you for your valued partnership in caring for our Aetna Better Health of Kentucky Members.

Save time by accessing our online resources.
Be sure to check out our convenient web tools, available 24/7.

Health Plan Website

The health plan website is a resource for members and providers. Providers will find information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: [AetnaBetterHealth.com/Kentucky](https://aetnabetterhealth.com/Kentucky)



Availity

Aetna Better Health of Kentucky is excited to have transitioned from our Provider Portal to Availity. This transition allows for an increase in digital interactions available to support you as you provide services for our members.

Functionality examples include:

- Eligibility and member benefits look up -
- Claim status look up -
- Online claim submission
- PA submission and look up
- Grievance and appeals submission

Visit Availity at: [AVAILITY](#)



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