

AETNA BETTER HEALTH® OF KENTUCKY

Please note our newly formatted fax blast – A copy of this communication is available on our website:
www.aetnabetterhealth.com/kentucky, go to Provider News

PROVIDER NEWSFLASH – FRIDAY, OCTOBER 14, 2016 – PAGE 1 OF 3

To: All Network Providers

Fax: <<location fax>>

In the News: Kentucky’s Medicaid Open Enrollment
Aetna Better Health of Kentucky Will Serve Members in 2017
Reminder to Register for the 2016 Provider Forums
Flu Shot Reminder – Please remind members to get their flu shots

1. REMINDER: Kentucky’s Medicaid Open Enrollment is October 24 – December 16.

Below is a flyer that we recently sent to our members, reminding them of Medicaid Open Enrollment.

aetna
Aetna Better Health® of Kentucky
9900 Corporate Campus Drive, Ste. 1000
Louisville, KY 40223

To receive a translated copy of this document, call Member Services at 1-855-300-5528. Para recibir una copia traducida de este documento, llame al servicio para miembros al 1-855-300-5528.

KY-16-09-04 AEMC00062

Keep the health care coverage your family can trust.

Aetna Better Health will continue to serve Kentuckians in 2017 and beyond.

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AETNA BETTER HEALTH® OF KENTUCKY

Dear member,

Aetna recently announced changes to plans offered through the Health Insurance Exchange. We want to assure you these changes **do not** affect your Aetna Better Health Medicaid coverage.

Aetna Better Health of Kentucky will continue to serve Kentuckians in 2017. We remain committed to bringing you the quality health care you need, close to home.

We look forward to continuing to offer you great benefits in 2017. Here are a few:

- No copay to visit your primary care provider
- Member incentives
- Free dental & vision care for children & adults under the age of 21
- 24-hour Informed Health Line (1-855-620-3924)
- Helpful and Accessible Care Managers

Let us know if you need anything or if you have any questions. We're here to help. You can call us at **1-855-300-5528** (TDD: **1-800-627-4702** or TTY: **711**). Thank you for being a member of Aetna Better Health of Kentucky. It's a privilege to serve you.

Sincerely,

Aetna Better Health of Kentucky

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Aetna Better Health will continue to serve Kentuckians in 2017 and beyond.

2. Aetna recently announced changes to plans offered through the Health Insurance Exchange. Changes **do not** affect Aetna Better Health Medicaid or the coverage our plan provides to nearly 300,000 members in all 120 counties of the Commonwealth.

Aetna coverage through the Health Insurance Exchange is a separate line of business from Aetna Better Health of Kentucky. It was only available in 10 counties, with approximately 800 members enrolled at the time of the announcement.

We are here to stay! Aetna Better Health of Kentucky will continue to serve Kentuckians in 2017.

3. Register for the 2016 Provider Forums

Earlier this year; we became Aetna Better Health of Kentucky. Since that time, we have had many successes, as well as some challenges. But the one constant has been our commitment to providing the best possible health care benefits to our members by demonstrating excellence, integrity, caring and inspiration in our business practices. To help you, our providers, better navigate through some of the changes, we are hosting a series of Provider Forums.

These Provider Forums will be held in various locations across the Commonwealth of Kentucky. We invite you and your staff to attend a Provider Forum in your area, simply check out the list below for full details regarding locations and registrations.

2016 Provider Forums for Aetna Better Health of Kentucky			
Date	Location	Date	Location
October 18, 2016	#3 Louisville area	October 21, 2016	#4 Morehead area
Tuesday, 7:30 am to Noon	U of L Shelby Campus	Friday, 8:00 am to Noon	Morehead Conference Center
For Louisville and the surrounding areas, register at link below:	9001 Shelbyville Louisville, KY	For Morehead and the surrounding area, register at link below:	111 East First St. Morehead, KY 40351
https://abhkylouisvilleforum.eventbrite.com		https://abhkymoreheadforum.eventbrite.com	

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4. Flu Shot reminder

We would like to provide the following reminder to you to give to our members or post in your office. You can download a copy from our website, simply go to www.aetnabetterhealth.com/Kentucky/library and click on “Flu Shot Reminder 2016”.



AETNA BETTER HEALTH® OF KENTUCKY



Who needs a flu shot? You do.
We cover flu shots for our members. Get yours today.

Every adult and child six months of age and older needs a flu shot every year. Why? The flu virus is always changing. If you got a flu shot last year, it won't protect you this year.

You may need a pneumonia shot too
You may be at risk for complications from the flu if:

- You're over 65
- You have a chronic condition like asthma, diabetes or lung disease

Ask your doctor about a one-time pneumonia shot. It will give you extra protection during flu season.

It's easy to get your flu shot
Just go to your doctor's office or clinic. Adults can also get a flu shot at most retail pharmacies in our network. Check the CVS pharmacy locator for a pharmacy near you: www.cvs.com/store-locator/landing. Make sure your local pharmacy is giving flu shots before you go. You don't need a prescription.

Questions?
Call Member Services at **1-855-300-5528**, TTY **711/TDD 1-800-627-4702**.

www.aetnabetterhealth.com/kentucky

AEMC00074 FK4.2 KY-16-10-02