

AETNA BETTER HEALTH® OF KENTUCKY

Fax Blast

Find a PDF copy of this fax blast on our website at:
www.aetnabetterhealth.com/kentucky/providers/news

To:	Network Providers	Fax:	<<location_fax>>
From:	Provider Relations	Date:	June 17, 2016
Re:	HCPCs/NDC revenue codes Taxonomy codes: clearing houses & paper claims Data capture issue resolved Claim reconsideration form	Pages:	3 pages with cover

Notes:

We appreciate your participation in the Aetna Better Health of Kentucky provider network. Please review the attached information.

Thank you for being part of the Aetna Better Health of Kentucky network.

This document may contain confidential or privileged information. If you think you have received this message in error, please contact the sender and then destroy this document immediately. Thank you, Aetna Inc.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

©2016 Aetna Inc.

To: Network Providers
From: Provider Relations
Date: June 17, 2016
RE: HCPCS/NDC revenue codes
Taxonomy codes at clearing houses and paper claims
Data capture issue resolved
Claim reconsideration form

Allow us to take this chance to provide a few reminders as related to filing claims and other key points.

- Aetna Better Health requires the following information when billing these revenue codes for outpatient services:

25X	Requires HCPCS/NDC
271	Does not require HCPCS/NDC
274 and 278	Requires HCPCS/NDC
260	Requires HCPCS/NDC
350	Requires HCPCS/NDC
71X	Does Not require HCPCS/NDC

- Be sure to validate with your clearing houses to confirm Medicare primary claims are being submitted with the correct taxonomy code. (Medicare does not require this information.)
- Also, please remember when billing paper claims the taxonomy must be billed with a ZZ prefix and the information should be clearly legible and entered within the appropriate box on the claim form.
- With regard to data capture issues, we have provided examples of these errors to our front end vendor and initiated a pre-check run query to prevent denials without review.
- We have updated our Claim Reconsideration Form. A copy can be found on our website. Be sure to use the form when submitting claims for reconsideration. To download the form, simply visit our website, at www.aetnabetterhealth.com/kentucky, go to “For Providers” and click on “Document Library”.