

AETNA BETTER HEALTH® OF KENTUCKY

Fax Blast

To: All Network Providers Fax: <<location_fax>>

From: Provider Relations Date: February 8, 2016

Re: For prior authorization,
eviCore does not recognize
Old Coventry Member ID # Pages: 2 including cover

Notes:

We appreciate your participation in the Aetna Better Health of Kentucky provider network. Please review the attached information.

Our best regards,

Aetna Better Health® of Kentucky

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To: All Network Providers
From: Provider Relations
Date: February 8, 2016
RE: eviCore does not recognize the old CoventryCares member ID #

Please ensure that you utilize the **Aetna Better Health of Kentucky** member ID number (which is also the member's current Medicaid ID number) when requesting your prior authorization with eviCore. They do not recognize the old CoventryCares member ID in their system.

If you have any questions, please reach out to your provider relations representative at **1-855-454-0061**.