

**Aetna Better Health® of Kansas**  
9401 Indian Creek Parkway, Suite 1300  
Overland Park, KS 66210



DATE: August 19, 2019

## **Aetna Better Health® of Kansas**

### Update for Providers regarding Aetna Integrated Services Plans

Aetna has identified that some integrated service plans (ISPs) need to be updated to more clearly describe the authorized services for our members. These updates will not impact or disrupt previously authorized services. The updated ISPs will be sent to you on or before **10/31/19**. Please sign and return the ISP to Aetna Better Health of Kansas.

We appreciate your participation and cooperation in getting the updated ISPs completed. If you have any questions, please contact our **Provider Experience Department at:**

**By Phone: 1-855-221-5656**

**By Email: [Provider\\_Experience\\_KS@aetna.com](mailto:Provider_Experience_KS@aetna.com)**