

Aetna Better Health® of Kansas
9401 Indian Creek Parkway, Suite 1300
Overland Park, KS 66210



Aetna Better Health® of Kansas

Cultural Competency Training – 2021 Dates

Announced

Aetna Better Health of Kansas cordially invites our provider community to take part in our upcoming Cultural Competency Training Webinars. Aetna's Cultural Competency Training covers important topics relevant to our providers, such as:

- The reluctance of certain cultures to discuss mental health issues, and of the need to proactively encourage members from such backgrounds to seek needed treatment.
- The impact that a member's religious and cultural beliefs can have on health outcomes (e.g., belief in non-traditional healing practices).
- The problem of health illiteracy and the need to provide patients with understandable health information (e.g., simple diagrams, communicating in the vernacular, etc.).
- History of the disability rights movement and the progression of civil rights for people with disabilities.
- Physical and programmatic barriers that impact people with disabilities accessing meaningful care.

Virtual events will be held quarterly from 11am to noon on the following dates:

January 28
April 22
July 22
December 23

For more information you may contact Provider Experience at **1-855-221-5656** or via email at Providerexperience_KS@aetna.com.

aetnabetterhealth.com/kansas

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