



Aetna Better Health® of Kansas Provider Overpayments & Recoveries

Aetna Better Health of Kansas will resume overpayment recoveries that were temporarily placed on hold in September on November 29, 2019. At that time, we will begin to send letters to providers with identified overpayments greater than \$100. Aetna will not be proactively pursuing any single claim overpayment less than \$100. However, should you wish to remit any self-identified overpayments for any amount, you may contact Provider Relations at **1-855-221-5656** for assistance.

Projects related to the KanCare CR log where claims less than \$100 will not be proactively pursued are:

CR Log #	Description
17	HCBS Reduced for CO
24	Manually Priced Claims
31	IHS/RHC's/FQHC's Incorrect Rates
37	Exclusion Peer Group 1/KU G0463
54	Incorrect Denials - Primary Diagnosis
48/60	CLIA Editing
62	Injection Admin Fees
65	Modifiers
68	Lab Codes Bundling Error
69	CPT/HCPCS Code setup Error
79	IP Claims/Non-Covered ICD-10 Codes
81	Rate List & Manual Adjustments
84	Rendering Provider/Billing Provider
85	COB Calculation
86	T2046 Hospice Setup
89	HCBS 1.5% Rate Increase
90	PRTF-IP/OP/Pro unplanned services where Prim DX
93	HCPCS Changes
94	HCPCS Pricing Part B Drugs
96	07/2019 NF Vent Program
100	Error-Paper Claims with EOB

102	Intermediate Swing Beds
109	Ambulatory Surgical Centers
123	NF and NFMH July 1, 2019 Rates FFY 2020

Questions?

If you have general questions about this communication, please contact Aetna Better Health of Kansas Provider Experience Department at:

By Phone: 1-855-221-5656

By Email: providerexperience_ks@aetna.com

To setup an onsite or telephonic consultation with your local Provider Experience contact your Provider Experience Liaison directly. Contact information for your local resource can be found [here](#).