

## Aetna Better Health® of Kansas Availity Training Opportunities

With the Availity migration complete and upcoming sunset of the Aetna Better Health Secure Portal on 1-31-22, Availity will offer the following live trainings:

### **Setting Up Your Account and Finding Help and Training for Aetna Better Health**

- Tuesday, January 25, 2022, 3:00-4:00 pm EST
- Tuesday, February 8, 2022, 1:00-2:00 pm EST

**Description:** This webinar is perfect for a new Availity administrator or Availity users just wondering where to go to get all the in-depth training and help needed to get started. In this training, Availity trainers will spend some time reviewing the best ways to find the help and training providers and their users need to get up to speed on using Availity. Availity Trainers will also review some of the key tasks of an Availity administrator, such as adding and maintaining users and setting up their providers in Express Entry.

### **Navigating Availity's Eligibility & Benefits and Claim Status for Aetna Better Health**

- Wednesday, January 26, 2022, 1:00-2:00 pm EST
- Thursday, February 10, 2022, 2:30-3:30 pm EST

**Description:** In this training, Availity covers the tips providers need to get the best results out of Availity's Eligibility & Benefits Inquiry tool and learn how to navigate those results. Availity trainers will also cover how to check the status of a claim no matter how it was submitted using Availity's Claim Status app.

### **Authorization Submissions and Follow-up training for Aetna Better Health**

- Thursday, January 27, 2022, 12:00-1:00 pm EST
- Wednesday, February 9, 2022, 3:00-4:00 pm EST

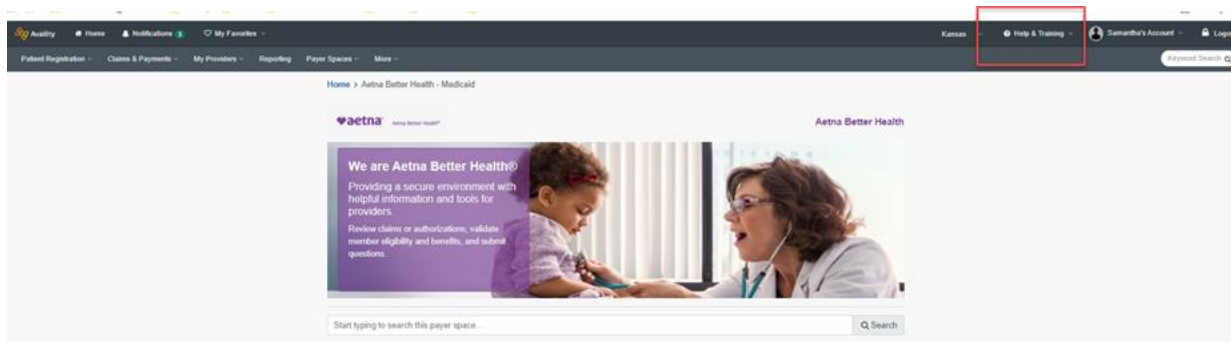
**Description:** In this training, join Availity to learn how to submit and follow-up on an authorization for Aetna Better Health members using the Authorization app on Availity Portal.

This training will cover how to:

- Submit an authorization, including optional attachments
- Navigate the Auth/Referral Dashboard to follow-up on the status of authorizations submitted on Availity Portal
- Submit an auth inquiry to follow-up on the status of authorizations that were not submitted on Availity Portal or were submitted by another provider or organization

As a reminder, if you cannot attend the scheduled live trainings that Availity offers, there are many recorded webinar options available to all registered providers through the Availity Learning Center (ALC).

To access these and many other trainings available, please log on to [Availity](#) and utilize the Help and Training tab in the top right corner of the screen and choose the Get Trained option. If additional assistance is needed, please reach out to Availity at 1-800-282-4548.



## Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: **[providerexperience\\_ks@aetna.com](mailto:providerexperience_ks@aetna.com)**