



March 17, 2021

Dear Provider Partner,

Aetna Better Health® of Illinois is aware of a pre-payment edit, erroneously denying H0047 claims with dates of service **prior to 12/1/2020**.

The logic causing invalid denials was updated in the IlliniCare (Centene) claims processing system on 9/1/2020.

A global project was created and completed on 3/15/21. We ask that you confirm all of your impacted claims were adjusted and share any missed claims by emailing the Aetna Better Health of Illinois PHI mailbox at [ABHILHIPAA@AETNA.com](mailto:ABHILHIPAA@AETNA.com).

We sincerely apologize for the inconvenience and appreciate your patience as we work to resolve this matter.

Sincerely,

Aetna Better Health of Illinois