



3200 Highland Ave, MC F648
Downers Grove, IL 60515

August 27, 2021

Dear Valued Aetna Better Health of Illinois Provider,

Aetna Better Health® of Illinois Medicaid (ABHIL) would like to raise awareness to the changes that NCQA made to the Follow Up After Hospitalization (FUH) HEDIS measure.

Based on feedback from stakeholders and the input of their advisory panels, NCQA made the following modifications to the FUH measure for HEDIS Measurement Years 2020 and 2021 (Effective October 2020):

- Replaced “mental health practitioner” with “mental health provider.”
- Removed the mental health provider requirement for follow-up visits for intensive outpatient encounters, partial hospitalizations, community mental health centers and electroconvulsive therapy settings.
- Added visits in a behavioral healthcare setting
- Added telephone visits

Please see below for official NCQA summary of changes:

https://www.ncqa.org/wp-content/uploads/2020/07/20200716_Summary_Table_of_Measures_Product_Line_and_Changes_UPD_ATED.pdf

If you have any questions please contact the Quality Skill Line at 1-833-216-7297.

Sincerely,
Aetna Better Health of Illinois

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