



September 12, 2022

Aetna Better Health® of Illinois

Claims from Behavioral Health Clinics and Community Mental Health Centers

Effective 9/8/22, Aetna Better Health® of Illinois will begin denying claims from Behavioral Health Clinics (BHCs) and Community Mental Health Centers (CMHCs) if they are not billed according to the [HFS Provider Notice](#) posted on 2/5/2019.

This notice specifically affects billing multiple units of the same service to the same member and different places of service (POS) on the same date.

Providers who need to submit multiple units of the same procedure/modifier combination rendered to one member on the same date of service (DOS) at different locations should use this table to determine the appropriate POS code for use in claim submission:

	Two or more different 'On-Site' POS on the same day	Two or more different 'Off-site' POS on the same day
CMHCs	53	99
BHCs	11	99

Please be aware that claims will not adjudicate appropriately if they are not billed as directed within the notice.

Thank you for your understanding and attention to this billing requirement.