



Dear Provider:

IlliniCare Health has identified a programming logic error in the Ordering, Prescribing, Referring edit. Due to a break in the data validation process which utilizes a data table created from the State Impact file, invalid claim rejections are being issued to providers. The edit rejection code and description are as follows:

- **“M6- Provider Not Valid/Found on State File”**
- **“96 - ORDERING/ PRESCRIBING/ REFERRING PROVIDER MISSING OR INCORRECT”**

We are working diligently to remedy this matter. We are aware of impacted claims, and will provide additional guidance on the re-submittal or reprocessing process for providers by 4/17/2020.

If you have additional questions or concerns, please contact IlliniCare Health Provider Services at 866-327-4701, or contact your dedicated Provider Relations Representative.

Sincerely,
IlliniCare Health