



**UPDATE: Ordering/Prescribing/Referring Edit Error – RESOLUTION & NEXT STEPS**

Dear Provider:

Please note, as of Thursday, April 16, 2020, IlliniCare Health has corrected the programming logic error impacting the integrity of the OPR edit.

Providers must resubmit all claims previously submitted between the timeframe of 3/13/2020 and 4/16/2020, that were inappropriately rejected as: **“M6- Provider Not Valid/Found on State File” or “96 - ORDERING/ PRESCRIBING/ REFERRING PROVIDER MISSING OR INCORRECT”** following your standard claims submission process.

Please ensure that all claims resubmissions are completed within 60 days of this notice.

We appreciate your patience, and apologize for any inconvenience this item caused.

If you have additional questions or concerns, please contact IlliniCare Health Provider Services at 866-327-4701, or contact your dedicated Provider Relations Representative.

Sincerely,

Mrs. Keive (Keva) Dixon  
Senior Director, Provider Network