

March 2, 2020

Invalid EXBS Denials

IlliniCare Health has identified an issue where claims are erroneously denying EXBS -- Invalid Dates of Service. IlliniCare Health created a system edit to deny dates of service where the admit date does not match the statement start date. However, the new system configuration is incorrectly denying claims that should be **excluded** from this edit.

The bill types that require an admission date in FL 12 of the UB-04 form are listed below:

BILL_TYPE
11X
12X
21X
22X
65X
81X
82X
89X

Providers do not need to resubmit their claims or submit claim reconsiderations or disputes for these denials. Moving forward, IlliniCare Health will capture these claims before they are denied incorrectly, and will reprocess all historical erroneously denied claims.

As always, we thank you for providing excellent care to our members. If you have questions, please call (866) 329-4701 or contact your respective Provider Relations Specialist.