


# PROVIDER BULLETIN

 <b>AETNA BETTER HEALTH® OF FLORIDA</b> 1340 Concord Terrace Sunrise FL, 33323 <a href="http://aetnabetterhealth.com/florida">aetnabetterhealth.com/florida</a>	<b>Date:</b>	<b>December 19, 2018</b>
	<b>Purpose:</b>	<b>Provider Bulletin: Vendors List</b>
	<b>Subject:</b>	Participating Vendors List
	<b>Products:</b>	MMA/LTSS
	<b>From:</b>	<b><u>Provider Relations - Medicaid</u></b>

Dear Provider,

The purpose of this notice is to provide you with the newest list of vendors that participate in our network providing services to Aetna Better Health of Florida members.

Please review the attached document with all the vendors details.

We appreciate your continued service to our members. Please feel free to contact us via e-mail [FLMedicaidProviderRelations@aetna.com](mailto:FLMedicaidProviderRelations@aetna.com), fax 1-844-235-1340 or speak to a Provider Relations Representative: (MMA) 1-800-441-5501, (LTC) 1-844-645-7371, or (FHK) 1-844-528-5815.

Sincerely,

Provider Relations

[aetnabetterhealth.com/florida](http://aetnabetterhealth.com/florida)

FL-18-12-20

**CONFIDENTIALITY NOTICE:** This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above.

**NOTICE TO RECIPIENT(S) OF INFORMATION:** Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient

**Aetna Better Health® of Florida**

1340 Concord Terrace  
Sunrise, FL 33323



December 20, 2018

Dear Provider Partner,

As you are aware, Aetna Better Health of Florida has been chosen by the Agency for Healthcare Administration (AHCA) to participate in the State of Florida's Medicaid Managed Care Program as a Comprehensive Plan for Managed Medical Assistance (MMA) and Long-Term Care (LTC) members in regions 11, 6 and 7. We appreciate your continued participation in providing our members with quality health care services.

Enclosed is a list of vendors that participate in our network providing services to Aetna Better Health members. The list includes services provided and contact information. Should you have any questions, please contact our Provider Experience Department at **1-800-441-5501** (MMA) or **1-844-645-7371** (LTC) or via email at: [FLMedicaidProviderRelations@aetna.com](mailto:FLMedicaidProviderRelations@aetna.com).

Sincerely,

Provider Experience  
Aetna Better Health of Florida

## **Aetna Better Health® of Florida**

### **Participating Vendors**

<b>Subcontractor/ Affiliate Name</b>	<b>Services Provided</b>	<b>Website</b>	<b>Phone number</b>
Beacon Health Strategies Options (Psychcare)	Behavior Health	<a href="http://www.beaconhealthoptions.com">www.beaconhealthoptions.com</a>	1-866-510-0797
Dermatology Network Solutions	Dermatology	<a href="http://www.providernetworksolutions.com">www.providernetworksolutions.com</a>	Main: 305-667-8860 Toll Free: 844-222-3535
Doctor's Professional Services Consultants	Chiropractic Care	<a href="http://www.dpscinc.com">www.dpscinc.com</a>	386-615-0801
HearUSA	Audiology Services/Hearing Aids	<a href="http://www.hearusa.com">www.hearusa.com</a>	1-800-442-8231 (Option 2)
iCare Health Solutions	Ophthalmology & Optometry/Vision	<a href="http://www.mycarehealth.com">www.mycarehealth.com</a>	1-866-770-8170
LabCorp	Laboratory	<a href="http://www.labcorp.com">www.labcorp.com</a>	1-800-877-5227
LogistiCare Solutions	Non-Emergency Transportation	<a href="http://www.logisticare.com">www.logisticare.com</a>	Reservation: 1-866-799-4463 Ride Assist: 1-866-799-4464
Podicare, Inc.	Podiatry	<a href="http://www.woundtech.net">www.woundtech.net</a>	Main: 770-810-3864 Toll Free: 866-293-3666