AETNA BETTER HEALTH® OF FLORIDA

GENERAL PROVIDER TRAINING

Tools, resources and support for your practice

A live virtual session for providers and office staff

Wednesday, November 11, 2026
12:00 – 1:00 p.m. ET

Join from anywhere
Live on Microsoft Teams

Get a practical overview of the tools, processes and support that make it easier to work with Aetna Better Health of Florida and care for our members. Bring your questions — our Provider Engagement team will be on hand to help.

What you'll learn

Plan overview and provider support
Service regions, lines of business, your Provider Engagement contacts and contracting resources

Specialty programs and continuity of care
SMI and HIV/AIDS specialty products, required trainings and care transition support

Portal and claims resources
Using Availity, submitting clean claims, timely filing and electronic payments

Authorizations and access to care
Prior authorizations, appointment access standards, grievances and appeals

Additional resources
Maternity support, pharmacy resources, provider manual, forms and upcoming trainings

Who should attend: Providers, practice managers, billing staff, referral and authorization coordinators, and anyone who supports patient care or office operations.

REGISTER TODAY! ›
Click here to register

Scan the QR code or click the link to save your spot.

Partners in Better Health

Questions? Email FLProviderEngagement@aetna.com

A Healthier Florida.
Brighter Tomorrows.