

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	November 28, 2023
	Purpose:	Inform providers on a new clinical educational hub for health care providers.
	Subject:	Care Champion Badges for Providers
	Products:	MMA, FHK
	From:	<u>Provider Engagement</u>

Aetna Better Health® of Florida

Care Champion Badges for Providers

Dear Providers,

Aetna Better Health of Florida (ABHFL) would like to inform you that we have launched a clinical educational hub for health care professionals. The hub, which includes courses, addresses health equity and related topics. The courses are meant to help care teams reduce the barriers that underserved and marginalized patients experience. The hub can help providers empower with the skills, knowledge, and tools needed for everyday interactions with patients.

Clinical Educational Hub

- <https://www.cmeoutfitters.com/cvs-health-dei-education-hub/>

You can access the on-demand, free, accredited courses to earn digital Care Champion Badges for your provider profile in three clinical areas of focus:

1. Culturally Responsive Care
2. LGBTQ+Responsive Care
3. Culturally Responsive PCP Behavioral Health Care

We appreciate the excellent care you provide to our members. As always, please don't hesitate to contact our ABHFL Provider Services line if you have any questions at:

Phone: MMA: [1-800-441-5501](tel:1-800-441-5501) TTY (711)

LTC: [1-844-645-7371](tel:1-844-645-7371) TTY (711)

FHK: [1-844-528-5815](tel:1-844-528-5815) TTY (711)

Email: FLMedicaidProviderRelations@aetna.com

Thank you,

Aetna Better Health of Florida

www.aetnabetterhealth.com/florida

CONFIDENTIALITY NOTICE: This message is intended only for the user of the individual or entity to which it is addressed and may contain confidential and proprietary information. If you are not the intended recipient of the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is prohibited. If you received this communication in error, please notify the sender at the phone number above. NOTICE TO RECIPIENT(S) OF INFORMATION: Information disclosed to you pertaining to alcohol or drug abuse treatment is protected by federal confidentiality rules (42 CFR Part 2), which prohibit any further disclosure of this information by you without express written consent of the person to whom it pertains of as otherwise permitted by 42 CFR Part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient.