AETNA BETTER HEALTH® OF FLORIDA

Behavioral Health Provider Training

Practical guidance. Helpful resources. Answers you can use.



Thursday, December 10

1:00–2:00 PM



Virtual Training

Convenient online access

Connect with Aetna Better Health of Florida for a focused session designed to simplify key processes, highlight available tools, and help your practice support quality member care.

✦ What You'll Gain

NETWORK & OPERATIONS

- **Behavioral Services Network (BSN)**
  Join the network and add existing providers.
- **Claims**
  Review timely filing and submission guidance.
- **Prior Authorization**
  Understand requirements and available resources.
- **Grievances & Appeals**
  Clarify processes and provider responsibilities.

TOOLS & RESOURCES

- **EFT & ERA**
  Explore enrollment and key benefits.
- **Availity Portal**
  Make the most of portal tools and functionality.
- **Expanded Benefits**
  Learn about behavioral health benefits for members.
- **Provider Resources & Surveys**
  Find support tools and opportunities to share feedback.

◇ WHO SHOULD ATTEND?

New and existing participating behavioral health providers seeking clear, practical updates to support efficient practice operations.

→ RESERVE YOUR SPOT

Scan the QR code to register.

Bring your questions—we look forward to connecting with you!